|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |  |  |  |
| |  | | --- | |  | |  |  | **CUSTOMER SATISFACTION SURVEY** | | | |  |  |  |  |
|  |  |  |  |  |  | | | | | |
|  |  | 1 = Insufficient / Bad | | |
|  |  | 2 = Less than average / Moderate | | |
|  |  | 3 = Average / Meets the requirements | | |
|  |  | 4 = Better than Average / Good | | |
|  |  | 5 = Excellent | |  |
|  |  |  |  |  |  |  |  |  |  |  |
| **Highly valued customer, we are grateful that you have chosen our company and want to continue to guarantee the continuity of our service.** | | | | | | | | | | |
| **We ask you to politely participate in our customer survey by answering the questions below as honestly as possible.** | | | | | | | | | | |
|  |  |  |  |  |  |  |  |  |  |  |
| **Enquête Onderzoek** | |  |  |  |  |  |  |  |  |  |
| YOU CAN ANSWER THE FOLLOWING QUESTIONS WITH THE VALUATION OF 1-5 | | | | | |  |  |  |  |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | 1 | 2 | 3 | 4 | 5 | Opmerkingen |
| 1 | How do you find the accessibility of our services? |  |  |  |  |  |  |
| 2 | Are you satisfied with the services provided? |  |  |  |  |  |  |
| 3 | Are you satisfied with the delivered products? |  |  |  |  |  |  |
| 4 | Have you been helped according to the agreements made? |  |  |  |  |  |  |
| 5 | Has your request been handled satisfactorily? |  |  |  |  |  |  |
| 6 | How do you rate our technical staff? |  |  |  |  |  |  |
| 7 | How important do you consider the expert specialization of a supplier? |  |  |  |  |  |  |
| 8 | How do you find the quality of our services? |  |  |  |  |  |  |
| 9 | How do you find the treatment from your request? |  |  |  |  |  |  |
| 10 | How is communication with our staff? |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |

Date and name of the company::\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ CNT Powerdivision N.V.

J.D. Gompertsstraat 48, Paramaribo.

Your Signature and Company stamp:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Tel: 455335, Email: sdmo\_suriname@sr.net